

# Progress Report from Pro-Collect Pty Ltd

PO Box 1074  
Hamilton NSW 2303

[litigate@procollect.com.au](mailto:litigate@procollect.com.au)

Phone 02 4926 2444

Fax 02 4926 2455

PO Box 1074

Hamilton NSW 2303

Contact Wayne Hyde

Direct Line

Sat 25 November 2017

John Tennock  
Goolawah Cooperative Limited  
Po Box 40

We list below the latest collection activity undertaken on your behalf.

If the balances of any of these accounts have altered in any way, we would appreciate you advising us as soon as possible so that our records may be amended and any legal process updated.

**You may notice on some accounts that we have asked for specific instructions, clarification, or have suggested**

Client Code **GOOC**

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Debtor Details	Our Ref	3120935	Your Ref	Original Debt	2,110.00
Ben Adams				Adjustments	0.00
28 Stoneyhurst Drive				Interest	0.00
LENNOX HEAD	NSW	2478		Legals	0.00
				Payments	1,877.67
				<b>Total Due</b>	<b>232.33</b>

## Debt History

01/08/2017 Letter sent to debtor - Letter of Demand - 7 Days  
02/08/2017 Welcome Email  
04/08/2017 Email from Client - T's & C's  
10/08/2017 Email to Client - still awaiting invoices  
14/08/2017 Email from Client  
14/08/2017 Email from Client  
14/08/2017 Called client  
15/08/2017 Email from Client  
18/08/2017 SOC on hold due to Debtor promise to pay - direct to client  
21/08/2017 Document Email from Client to Debtor[0] : 3120935 Goolawah Payment.msg loaded to debt.  
21/08/2017 \$430.00 direct to client slip done.  
22/08/2017 Paid \$430.00 [direct to client] - receipt date 17/08/2017 - receipt no. 133646  
24/08/2017 Email from Client  
28/08/2017 Email from Client  
28/08/2017 Email from Debtor to Client - \$500.00 direct deposit (LEO notified)  
28/08/2017 Document Proof of Payment[0] : 3120935 - Proof of Payment.png loaded to debt.  
28/08/2017 Email copy from Client to Debtor  
28/08/2017 Document Debtor Receipt of Direct to Client Payment[0] : 3120935 - Debtor Receipt of Direct to Client Payment.pdf loaded to debt.  
29/08/2017 Paid \$500.00 [direct to client] - receipt date 25/08/2017 - receipt no. 134060  
01/09/2017 Document Debtor statement[0] : 3120935 - Ben Adams Statement 31-08-2017.pdf loaded to debt.  
01/09/2017 Paid \$947.67 [direct to client] - receipt date 31/08/2017 - receipt no. 134306  
01/09/2017 Email from Client - payment plan  
06/09/2017 Email from Client to Debtor - Client advised all funds collected - Debt satisfied  
06/09/2017 Debt archived - Paid in full and final settlement

Debtor Details	Our Ref	3120936	Your Ref	Original Debt	2,105.46
Martin Cole				Adjustments	0.00
216 Barrenjoey Road				Interest	0.00
NEWPORT	NSW	2106		Legals	0.00
				Payments	1,200.00
				<b>Total Due</b>	<b>905.46</b>

## Debt History

01/08/2017 Letter sent to debtor - Letter of Demand - 7 Days



02/08/2017 Welcome Email  
 04/08/2017 Email from Client - T's & C's  
 10/08/2017 Email to Client - still awaiting invoices  
 14/08/2017 Email from Client  
 14/08/2017 Email from Client  
 14/08/2017 Email from Client - Debtor paid \$1200.00 (LEO advised)  
 14/08/2017 Called Client - Client request close file - will monitor remaining amount owed in-house  
 15/08/2017 Paid \$1,200.00 [direct to client] - receipt date 11/08/2017 - receipt no. 133242  
 24/08/2017 Email from Client  
 24/08/2017 Debt archived - Client instruction

**Debtor Details****Our Ref** 3120937 **Your Ref**

Grant Woolcock

5 Michelle Ave

NORAVILLE

NSW 2263

Original Debt 2,195.99

Adjustments 59.22

Interest 49.06

Legals 1,877.62

Payments 4,181.89

**Debt History****Total Due 0.00**

01/08/2017 Letter sent to debtor - Letter of Demand - 7 Days  
 02/08/2017 Welcome Email  
 04/08/2017 Email from Client - T's & C's  
 10/08/2017 Email to Client - still awaiting invoices  
 14/08/2017 Email from Client  
 14/08/2017 Email from Client  
 14/08/2017 Called client  
 15/08/2017 Email from Client  
 18/08/2017 Credit of -\$430.00 extra Debt processed : Amendment  
 18/08/2017 Interest added to Debt \$13.00  
 18/08/2017 Summons generated, Court Fee \$198.00 Sol Fee \$415.80 Service Fee \$66.00. Debtor Total = \$679.80 Doc ID=10010  
 18/08/2017 SOC with NT to check  
 18/08/2017 Debit of \$489.22 extra Debt processed : Management Fees  
 21/08/2017 Summons received from court, issue date 21/08/17  
 21/08/2017 Letter sent to debtor - Letter to agent to serve Summons  
 22/08/2017 Email from agent  
 24/08/2017 Email from Client  
 25/08/2017 Inbound call - Debtor  
 28/08/2017 Email from Agent - service effected  
 30/08/2017 Summons served on Thu 24/08/2017  
 30/08/2017 Judgment due 21/09/2017  
 30/08/2017 Client Debit of \$30.00 3120937 - Grant Woolcock - Additional Fee for Regional Service of a Statement of Claim .  
 21/09/2017 Interest added to Debt \$8.84  
 21/09/2017 Judgement generated, Sol Fee \$186.12. Debtor Total = \$186.12 Doc ID=10019  
 21/09/2017 Other actions - Writ for Levy of Property - Court Fee \$84.00 Sol Fee \$278.30. Debtor Total = \$362.30 Doc ID=10025  
 21/09/2017 Email to Client - request debtor bank details  
 21/09/2017 Judge / Writ & AOS in Daily Doc's (21/09/2017)  
 26/09/2017 Judgement entered on 25/09/2017 For \$3,142.97  
 26/09/2017 Writ received, issued from Court 25/09/17  
 26/09/2017 Letter sent to debtor - Exam Notice  
 26/09/2017 Letter sent to debtor - Exam Notice returnable 25/10/17  
 26/10/2017 NT doing doc  
 26/10/2017 Interest added to Debt \$23.04  
 26/10/2017 Other actions - Examination Order - Court Fee \$172.00 Sol Fee \$411.40 Service Fee \$66.00. Debtor Total = \$649.40 Doc ID=10026  
 26/10/2017 Exam Order in Daily Docs 26/10/2017  
 27/10/2017 Direct Deposit \$2,000.00 received, [Direct deposit into our Trust A/C] - receipt date 26/10/2017 - trust no. 1291528 , receipt no. 137408  
 27/10/2017 Client Debit of \$1,174.20 3120937 - Grant Woolcock - Deferred Solicitors Fees on Statement of Claim,



	Judgment, Writ for Levy of Property and Examination Order
27/10/2017	Direct Deposit \$1,505.27 received, [Direct deposit into our Trust A/C] - receipt date 26/10/2017 - trust no. 1291530 , receipt no. 137410
02/11/2017	Letter sent to debtor - Partially Paid Letter
08/11/2017	Disucussed file with AR - Credit Examination Order Fees & Charges - Credit for Client costs with LEO
08/11/2017	Credit of -\$23.04 extra Interest processed : Examination Reversal
08/11/2017	Credit of -\$172.00 extra Court Fee processed : Examination Reversal
08/11/2017	Credit of -\$411.40 extra Sol Fee processed : Examination Reversal
08/11/2017	Credit of -\$66.00 extra Service Fee processed : Examination Reversal
08/11/2017	Email to LEO
09/11/2017	Email from Debtor
09/11/2017	Email to Debtor
09/11/2017	Discussed file with AR & HW - informed LEO to not process Client Credit as Debtor Emailed will make payment
13/11/2017	Debit of \$23.04 extra Interest processed : Re-instated Examination Fee
13/11/2017	Debit of \$66.00 extra Service Fee processed : Re-instated Examination Fee
13/11/2017	Debit of \$411.40 extra Sol Fee processed : Re-instated Examination Fee
13/11/2017	Debit of \$172.00 extra Court Fee processed : Re-instated Examination Fee
13/11/2017	Client Debit of \$172.00 3120937 - Grant Woolcock - Re-instated Examination Fee
13/11/2017	Client Debit of \$66.00 3120937 - Grant Woolcock - Re-instated Examination Fee
13/11/2017	Email from Debtor - Claims made payment
13/11/2017	Email to Debtor
14/11/2017	Direct Deposit \$653.58 received, [Direct deposit into our Trust A/C] - receipt date 13/11/2017 - trust no. 1292475 , receipt no. 138445
14/11/2017	Debit of \$4.18 extra Interest processed : Interest
14/11/2017	Direct Deposit \$23.04 received, [Direct deposit into our Trust A/C] - receipt date 13/11/2017 - trust no. 1292514 , receipt no. 138484
20/11/2017	Debt archived - Paid in Full

<b>Debtor Details</b>	<b>Our Ref</b>	<b>3125887</b>	<b>Your Ref</b>	<b>Original Debt</b>	<b>1,778.17</b>
Ingrid Barrett				Adjustments	0.00
Unit 1B Truro Ave				Interest	12.22
KINGSWOOD	SA	5062		Legals	679.80
				Payments	0.00

**Debt History**

	<b>Total Due</b>	<b>2,470.19</b>
08/11/2017	Letter sent to debtor - Letter of Demand - 7 Days	
08/11/2017	Letter emailed to Debtor	
13/11/2017	Email to NT	
13/11/2017	Email from Client - invoices attached - Amount overdue \$1778.17	
13/11/2017	Email to Client	
13/11/2017	Email from Client	
16/11/2017	Interest added to Debt \$12.22	
16/11/2017	Summons generated, Court Fee \$198.00 Sol Fee \$415.80 Service Fee \$66.00. Debtor Total = \$679.80 Doc ID=10010	
16/11/2017	SOC with NT to check	
17/11/2017	Re-printed SOC with NT to check	
17/11/2017	Outbound call - Client - Left message to call back - 3 x invoices are due the day of issue (were these re-issued to Debtor?)	
20/11/2017	Summons received from court, issue date 20/11/17	
20/11/2017	Agent to serve Summons	
22/11/2017	Email copy from Client to Debtor - payment proposal	
22/11/2017	Email to Client	



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**Summary**

No. Debts 4

Total Due **\$3,607.98**

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Should you have any queries or require further information, please do not hesitate to contact our office.

Wayne Hyde

Our Reference : Progress Report 25 Nov 2017

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